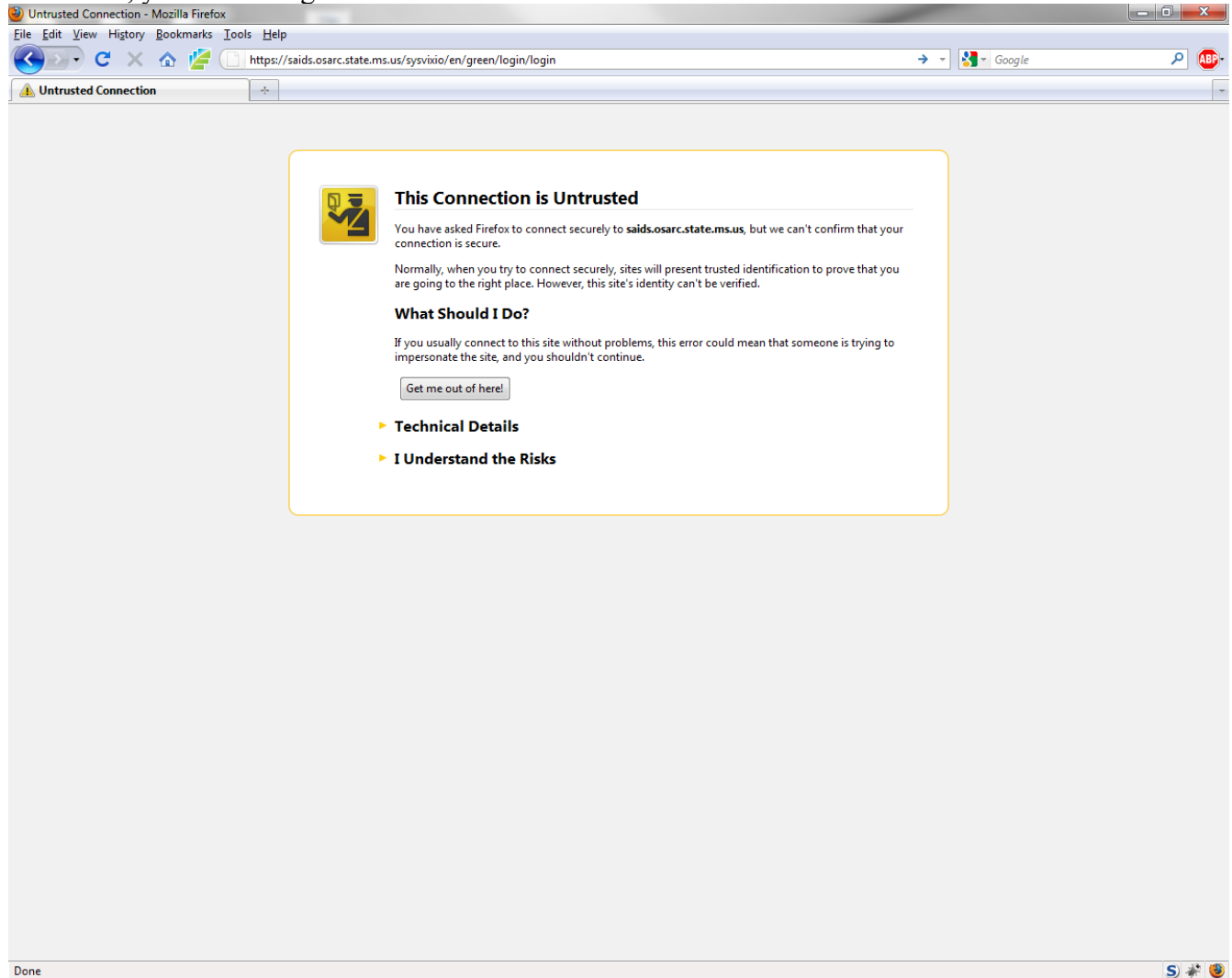


## SSL Certificate Issues

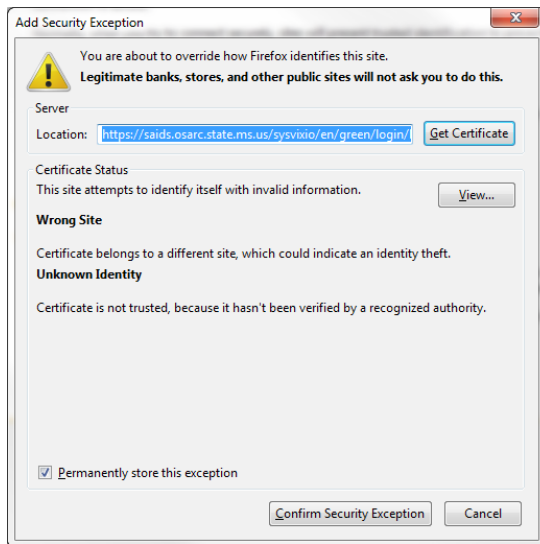
We are using SSL encryption to help protect the system and data. SSL encryption relies on a digital “certificate” to authenticate the web site to your browser. Instead of using a third-party certificate authority, we have decided to create our own. Since the the digital certificate on our site is not from one of the third-party authorities, your browser does not automatically recognize it as valid. This is what you need to do to validate the certifiате to your browser:

## Firefox Browser

In Firefox, you will first get this screen:



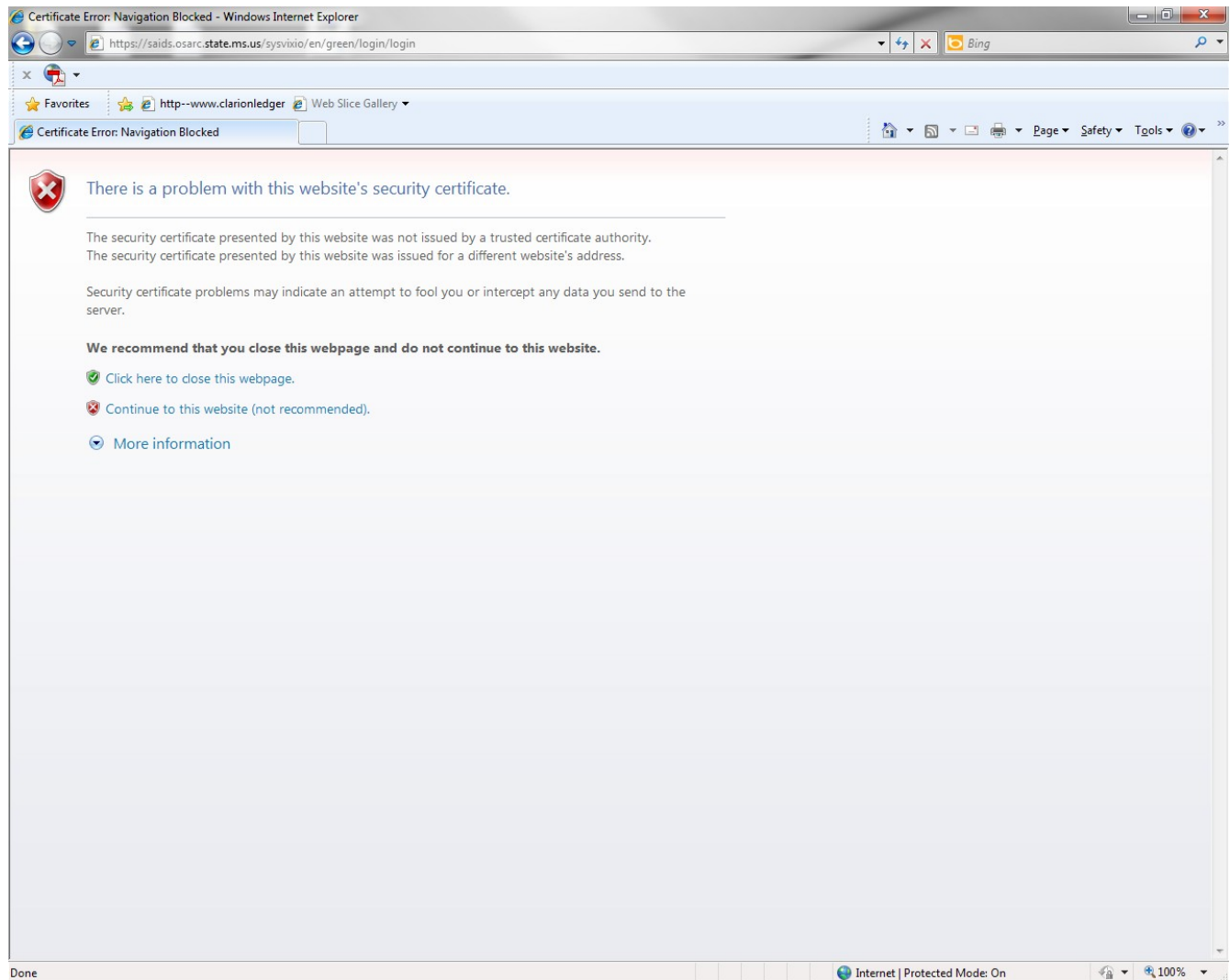
Click on “ I Understand the Risks” and you get this window:



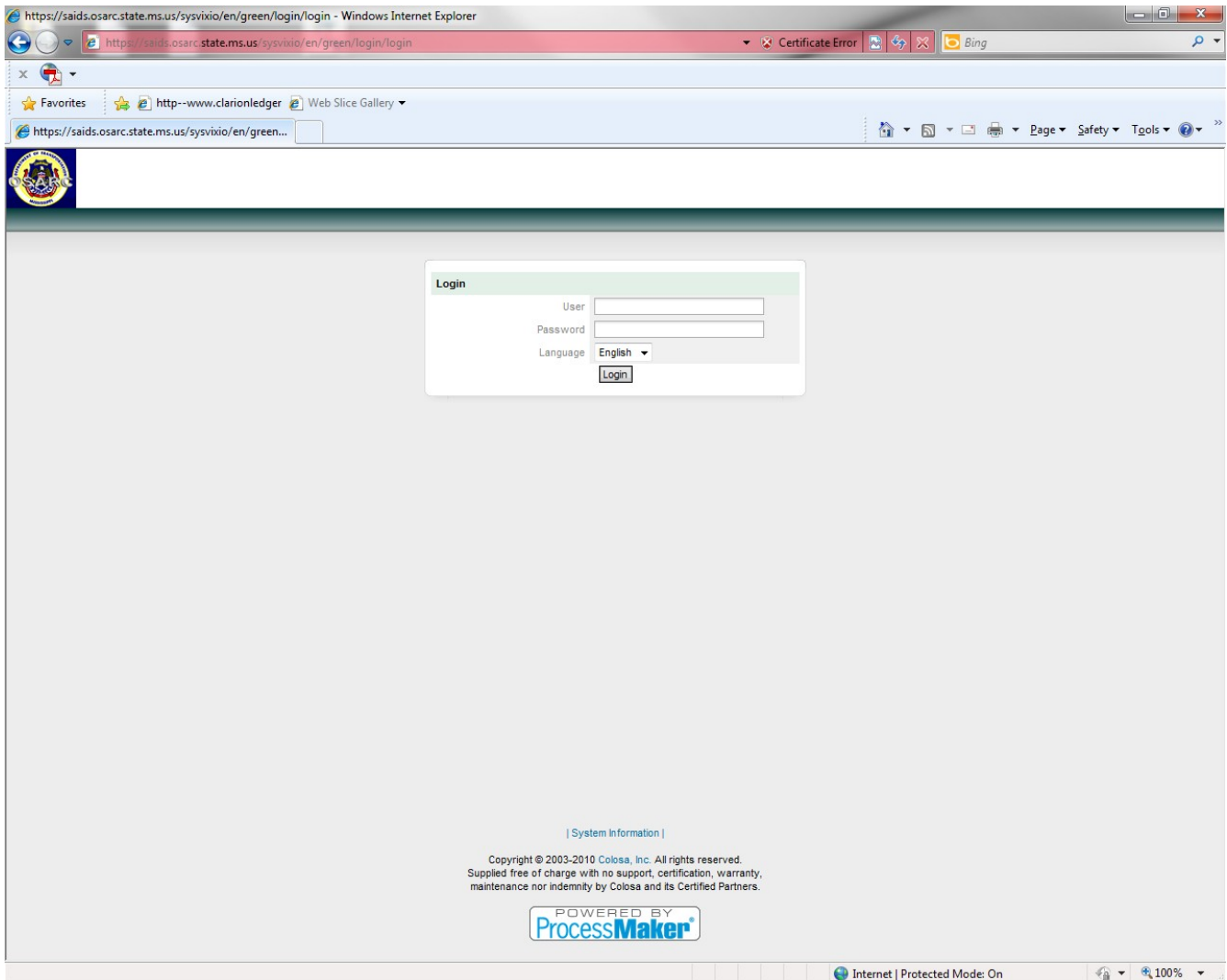
You can look at the certificate by clicking on the “Get Certificate” button. Clicking on the “Confirm Security Exception” will cause the browser to accept the certificate as long as it is valid.

## Internet Explorer Browser

If you are using Internet Explorer 8 (versions 6 and 7 will be a little bit different, but you need to upgrade to version 8), you will see this screen:



Click on “Continue to the website (not recommended)” to proceed. The screen will look like this:



Notice that the address bar at the top is red (Ok, pink) indicating that this an untrusted site. The “More information” link on the previous page says there is a way to accept the certificate, but I haven't found it yet, so you will have to continue with an extra step.